



Telkom ADSL Order Form

NOTES (<http://www.Telkom.co.za>) The provision of Telkom's ADSL access service is subject to Telkom's standard terms and conditions, which is available on this document and at all Telkom's Customer Service Branches. Telkom accepts no liability for any loss or damages to the property or equipment of the customer arising out of the provision, installation or maintenance of Telkom's ADSL access service. Telkom cannot guarantee the provision of the requested service upon the receipt of a telephonic or electronic order. You will be formally notified after receipt of an official telephonic or electronic order on whether or not the ADSL access service can be provided. The provision of Telkom's ADSL access service is subject to network availability, distance, copper quality and line sync speed limitations. Telkom would therefore advise you not to purchase an ADSL modem or upgrade your PC prior to confirmation that service can be provided.

Particulars of customer

1.1 Initials and surname : *

1.2 Company name : *

1.3 Identity number / Company number: *

1.4 Postal Address: 1.5 Postal code

1.6 Contact person & telephone number during office hours (For queries on this order) *

1.7 Main Activity: 1.8 Do you have international trading partners?

Address for Installation

2.1 Stand no. & Physical address of installation *

Contact Details for user

2.2 Required date of installation *

2.3 Home Telephone Number (Private & NOT to be converted): *

2.4 Work Telephone Number (Contact only): *

2.5 Cell Number (Contact Only): *

2.6 E-Mail Address:

2.7 Telephone number(s) to be converted to ADSL only if applicable? *

Service Profile

3.1 Select ADSL Service Required: Private * Business *

3.2 Select ADSL Internet Service Required: Prolog WA Prolog Plus WA

3.3 E-mail address option 1

3.4 E-mail address option 2

3.5 E-mail address option 3

3.6 E-mail address option 4

4.1 User has a phone Line User needs a phone line

4.2 User has ADSL Access User needs ADSL Access

4.3 User has an ADSL Modem User needs to order a Modem **USB**

4.4 User has an ADSL powered Internet Service User needs ADSL powered Internet **Ether**

TICK LEFT OR RIGHT

PC INFO which will be used with ADSL

5.1 Processor: P4 MHz GHz

5.2 Operating System: Win95 Win98 Win2000 WinXP

5.3 Hard Disk Free Space: MB GB

5.4 Memory: MB GB

5.5 Ethernet Adaptor: 10 Base-T Unknown

5.6 CD Rom: YES NO 5.7 USB Port: YES NO

1 I/We fully accept that the service will be subject to the provisions of Telecommunications Act 103 of 1996 as well as the conditions of Contract of Telkom SA Limited, as amended from time to time. Signed at _____ *

2 I/We undertake to use only licensed equipment with the service and understand that I/We may be held liable for any losses suffered by Telkom due to improper use of the service, or due to the use of non-licensed equipment. On this date _____ *

3 I/We understand that one months written notice of discontinuance is required. I/We hereby indemnify Telkom SA Limited against any damage or claims which may result from work done in connecting the service and understand that.

4 I/We shall be liable for the cost of any equipment in the event of loss or damage thereof.

5 I/We fully understand the service profile applied for, and hereby authorise Telkom to forward my calling line number through the network if this is included in the service profile. Signature _____ *